

I-19/117/2023-W&M
Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs
Legal Metrology Division

Krishi Bhawan, New Delhi-110001
Dated: 05.12.2023

To,
The Controller of Legal Metrology,
All States/UTs

Subject: To prevent the unnecessary disruption in supply of petroleum products in rural & remote areas -reg.

Sir/ Ma'am,

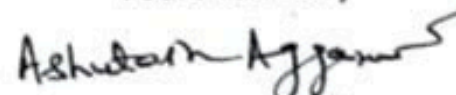
The undersigned is directed to refer to the above mentioned subject and to state that Maximum Permissible error allowed in the delivery of 5 Litre of Petrol/ Diesel is ± 25 ml as per Part-2, Para 2(5) of Part IV- measuring system for Liquids other than water of the Eighth Schedule- specifications for measuring instruments under the Legal Metrology (General) Rules, 2011.

2. It has been brought to our notice that at the time of inspection by Legal Metrology Officers /oil marketing company officials, even if the actual error found is within the specified limit of ± 25 ml for 5 litre of petrol/ diesel, the officials/ authorities direct the retail outlet dealers to stop the sale and to re-stamp the dispensing unit (DU). This may adversely affect the supplies and can become a cause of concern in rural and remote areas where the number of such outlets is limited.

3. Therefore, it is requested that field officers may be advised not to stop the sale from petrol/ diesel dispenser, if the error in delivery of quantity is within the prescribed tolerance limit and they may not be asked to get it re-calibrated immediately.

4. Field officers may also be directed to ensure the delivery of correct quantity to the consumers.

Yours faithfully



(Ashutosh Agarwal)

I/c Director (Legal Metrology)

Phone No: 011-23389489

E-mail: ashutosh.agarwal13@nic.in

Copy to: Shri Arvindbhai, President, Federation of Gujarat Petroleum Dealer's Association, T K Racing Hub, 12, Ashirwad Paras Building, Auda Garden, 4 Rasta, Corporate Road, Prahleadnagar, Ahmedabad-380015 vide your letter dated 07.11.2023 for kind information.

I-19/118/2023-W&M
Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs
Legal Metrology Division

Krishi Bhawan, New Delhi-110001
Dated: 26.6.2024

To,
Shri Arvindbhai, President,
Federation of Gujarat Petroleum Dealer's Association,
T K Racing Hub, 12, Ashirwad Paras Building,
Auda Garden, 4 Rasta, Corporate Road, Prahladnagar,
Ahmedabad-380015

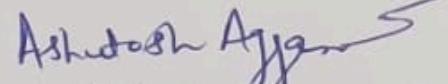
Subject: To prevent the unnecessary disruption in supply of petroleum products -reg.

Sir,

The undersigned is directed to refer to your letter dated 7.6.2024 and this office Letter dated 5.12.2023 (copy enclosed) on the above mentioned subject and to state that the maximum permissible error (MPE) allowed for delivery of 5 litre of petrol/diesel from a dispensing unit (with a minimum measured quantity 2 litre) is ± 25 ml and is applicable for the dispensing units of retail outlets in PAN India irrespective of whether it is rural/ remote areas/ metro cities/ urban/ semi-urban.

2. Hence, the advisory is for all types of retail outlets and not only for rural/ remote areas.

Yours faithfully


(Ashutosh Agarwal)

Director (Legal Metrology)

Phone No: 011-23389489

E-mail: ashutosh.agarwal13@nic.in

Copy to: The Controller of Legal Metrology, All States/UTs for kind information with a request that filed officers may be directed to ensure the delivery of correct quantity to the consumers.